



**AMERICAN BENEFITS GROUP**



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## Contacting ABG

**Hours of Operation:** 8:30am - 5:00pm EST, Monday - Friday.

**Address:** PO Box 1209, Northampton, MA 01061-1209 • 800-499-3530 • [www.amben.com](http://www.amben.com)

### COBRA Department

**Tel:** 800-499-3539 option 3      **Fax:** 413-584-2561

[COBRAsupport@amben.com](mailto:COBRAsupport@amben.com)

For all COBRA related questions and processing

COBRA Members can check their information 24 / 7  
online by logging into the COBRA member portal at  
[cobra.mycobraresource.com](http://cobra.mycobraresource.com)

### FINANCE Department

[accounting@amben.com](mailto:accounting@amben.com)

For information related to contracts and invoicing

### Nondiscrimination Testing

[ndx@amben.com](mailto:ndx@amben.com)

### Flex Department

**Tel:** 800-499-3539 option 2      **Fax:** 877-723-0147

[processing@amben.com](mailto:processing@amben.com)

Flex Status changes: New hires, terminations, direct  
deposit forms, benefits card requests

[support@amben.com](mailto:support@amben.com)

Flex Questions About Plans  
Flex Login issues

[claims@amben.com](mailto:claims@amben.com)

Questions about existing claims  
Submitting documentation

Flex Participants can check their information 24 / 7  
online by logging into the WealthCare Portal at  
[amben.com/wealthcare](http://amben.com/wealthcare), using the WealthCare Mobile  
app, or by calling our IVR at 855-294-7010.

### IMPORTANT

All of these email addresses and [noreply@amben.com](mailto:noreply@amben.com) should be allowed so they won't be caught by your SPAM filters.