



AMERICAN BENEFITS GROUP

My Commuter Connect

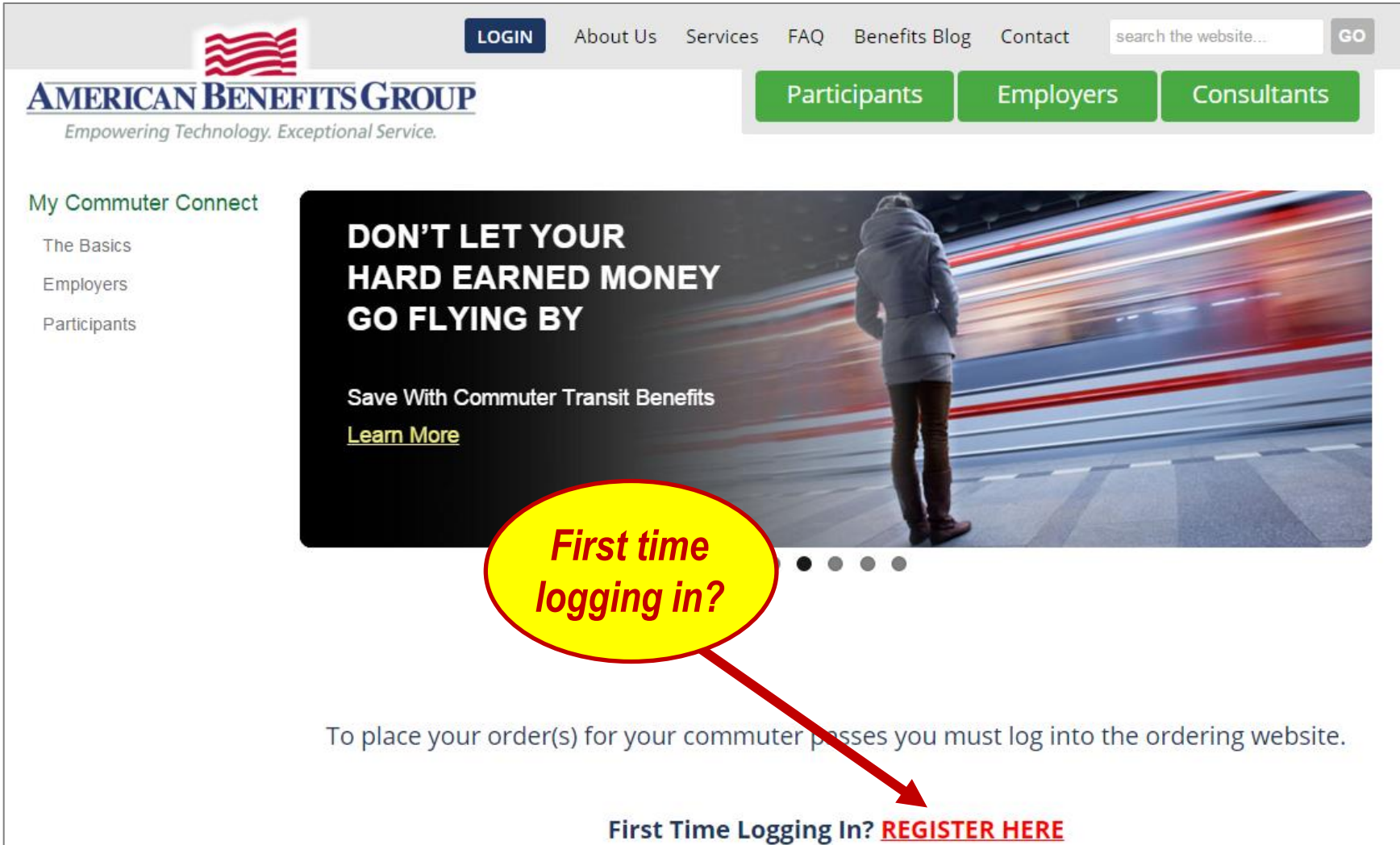
Participant Portal

Current Monthly Pre-Tax Limits

Transit . . . \$300

Parking . . . \$300

Browse to www.MyCommuterConnect.com



The screenshot shows the American Benefits Group website. The header includes the company logo, a 'LOGIN' button, and navigation links for 'About Us', 'Services', 'FAQ', 'Benefits Blog', and 'Contact'. A search bar is also present. Below the header, there are three green buttons: 'Participants', 'Employers', and 'Consultants'. The main content area features a large banner with the text 'DON'T LET YOUR HARD EARNED MONEY GO FLYING BY' and 'Save With Commuter Transit Benefits'. A red callout bubble with the text 'First time logging in?' points to the 'REGISTER HERE' link in the footer. The footer also includes the text 'To place your order(s) for your commuter passes you must log into the ordering website.'

AMERICAN BENEFITS GROUP
Empowering Technology. Exceptional Service.

LOGIN About Us Services FAQ Benefits Blog Contact search the website... **GO**

Participants Employers Consultants

My Commuter Connect

The Basics
Employers
Participants

**DON'T LET YOUR
HARD EARNED MONEY
GO FLYING BY**

Save With Commuter Transit Benefits
[Learn More](#)

First time logging in?

To place your order(s) for your commuter passes you must log into the ordering website.

First Time Logging In? **REGISTER HERE**

Enter: First Name, Last Name, Month & Day of Birth, Last 4 of SSN

My Commuter Connect

[Home](#) > [My Commuter Connect - Old](#) > Register or Login

Communications

Products

MTA MetroCard

Commuter Forms

Commuter Info Guides

FAQ

Register or Login

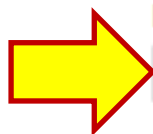
Contact Us

Register

For first time registration or if you forgot your username/password.

Enter the following information as it appears in your employer's records so we can identify you.

Optimized for Internet Explorer 10, Firefox and Chrome Browsers. Safari is not supported.



First Name*

Last Name*


Month & Day of Birth (MM/DD)*

Last 4 Digits of Social Security Number*

What is the sum of 1 and 9?

REGISTER

Choose a Username and Password:
Password needs to be at least 8 alphanumeric characters.



LOGIN

About Us

Services

FAQ

Benefits Blog

Contact

AMERICAN BENEFITS GROUP
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ParticipantsEmploy

My Commuter Connect

[Home](#) > [My Commuter Connect - Old](#) > [Register or Login](#) > Step 2: Account Creation

Communications

Products

MTA MetroCard

Commuter Forms

Commuter Info Guides

FAQ

Register or Login

Contact Us

Create Account

Username*

Password*

Confirmation*

CREATE ACCOUNT

You are now ready to login.



AMERICAN BENEFITS GROUP
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LOGINAbout UsServicesFAQBenefits BlogContact

ParticipantsEmployee

My Commuter Connect

Communications

Products

MTA MetroCard

Commuter Forms

Commuter Info Guides

FAQ

Register or Login

Contact Us

Home > My Commuter Connect - Old > Register or Login > Step 3: Login

Account Created

Thank you for creating an account with us. Please use the username and password you just created to login below.

Username

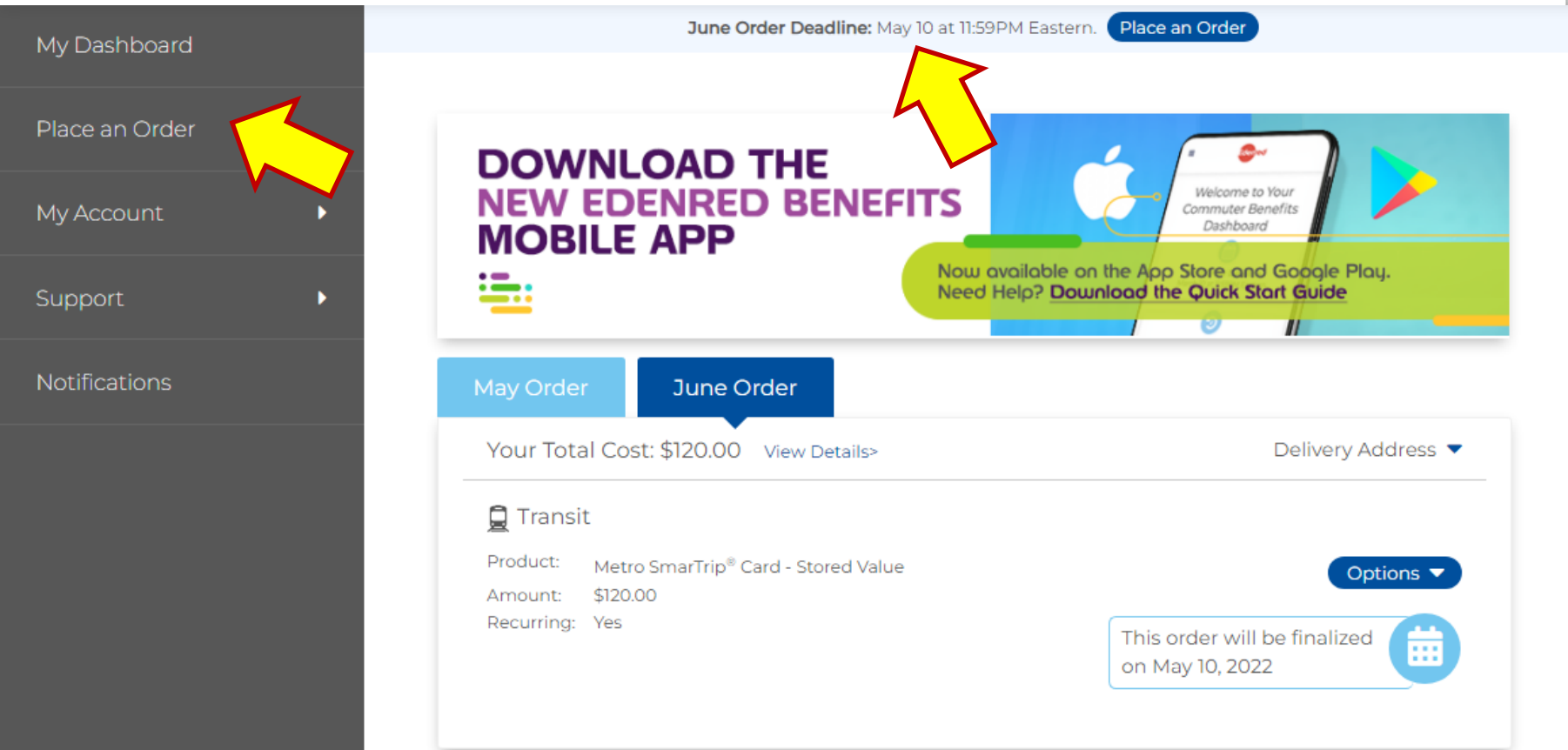
Password

LOGIN

Optimized for Internet Explorer

View / Edit existing order or place a new order.

Note: Order deadline and benefit month.



My Dashboard

Place an Order

My Account

Support

Notifications


June Order Deadline: May 10 at 11:59PM Eastern. [Place an Order](#)

DOWNLOAD THE NEW EDENRED BENEFITS MOBILE APP

Now available on the App Store and Google Play. Need Help? [Download the Quick Start Guide](#)

May Order June Order

Your Total Cost: \$120.00 [View Details>](#) Delivery Address ▾


 Transit

Product: Metro SmarTrip® Card - Stored Value

Amount: \$120.00

Recurring: Yes

[Options ▾](#)

This order will be finalized on May 10, 2022 

Be sure your Home and work zip code are correct.

My Dashboard

Place an Order

My Account ▶

Place an Order

Home Zip Code: 22192 [Change](#) Work Zip Code: 20001 [Change](#)

Suggested Transit Products




Scroll down to see all Transit and Parking options.
Click Select for the one you want.

My Account ▶

Support ▶

Notifications


Suggested Transit Products



Metro SmarTrip® Card - Stored Value

Browse Categories


Public & Shared Transportation



Train

Use for all train, subway, commuter rail and trolley services.


Select



Bus

Choose a prepaid card or a pass from your local transit authority.


Select



Vanpool

A great option for vans that hold 6 or more passengers.

Select




Ferry

Avoid traffic while taking in some scenery.

Select


Parking



Commuter Check Prepaid Mastercard®


Use at parking facilities where Debit Mastercard is accepted.

Select



WMATA Parking

Select





8

To automatically place your order for each month, choose **Yes**.
Be sure to review any additional information provided.

Your Order Details


Product: Metro SmarTrip® Card - Stored Value

Amount to Add 

Metro SmarTrip® Card Account Number 

Automatically place this order each month?
☒ Yes ☐ No

Are there any months you do not need this order?
☐ Yes ☒ No



Things to remember about the Metro SmarTrip® Card - Stored Value

- Your SmarTrip card serial number is located in the lower right-hand corner on the back of your card. There are 4 formats possible, please review each carefully to identify which format matches your card. The numbers in bold red text below represent the characters that make up the serial number of each format. If your SmarTrip card serial number appears to have less than 9 digits then please add zeroes to the front of that serial number to make it a full 9 digits long.
 - 1.) **012345678** C3DW803
 - 2.) **012345678 3** C3DW803
 - 3.) C3DW017 **0200 0001 5644 364 6**
 - 4.) GD1137 **0167 0693 4564 7992 9601**
- Transit benefits are available to registered SmarTrip card holders only. Please make sure you have registered your SmarTrip card before placing your order.

Review **Your Cart**, then **Proceed to Checkout** to complete.

✓ Your Commute

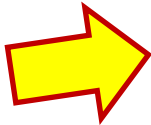
2 Choose Product

3 Check Out


Your Cart

Transit Products


Product	Qty	Recurring	Opt-Out	Cost	
Metro SmarTrip® Card - Stored Value	1	Yes	None	\$200.00	Edit Delete





Proceed to Checkout





Or continue ordering from the products below.



TRAIN


BUS


FERRY


VANPOOL


PARK



Review **Your Cart**, **Proceed to Checkout**, or place another order.

✓ Your Commute

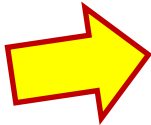
2 Choose Product

3 Check Out


Your Cart

Transit Products


Product	Qty	Recurring	Opt-Out	Cost	
Metro SmarTrip® Card - Stored Value	1	Yes	None	\$200.00	Edit Delete





Proceed to Checkout





Or continue ordering from the products below.



TRAIN


BUS


FERRY


VANPOOL


PARK



Review and Place Order.

[◀ Back to continue shopping](#)


Review and Place Order

Transit Products

Product	Qty	Recurring	Opt-Out	Cost	
Metro SmarTrip® Card - Stored Value	1	Yes	None	\$200.00	Edit Delete

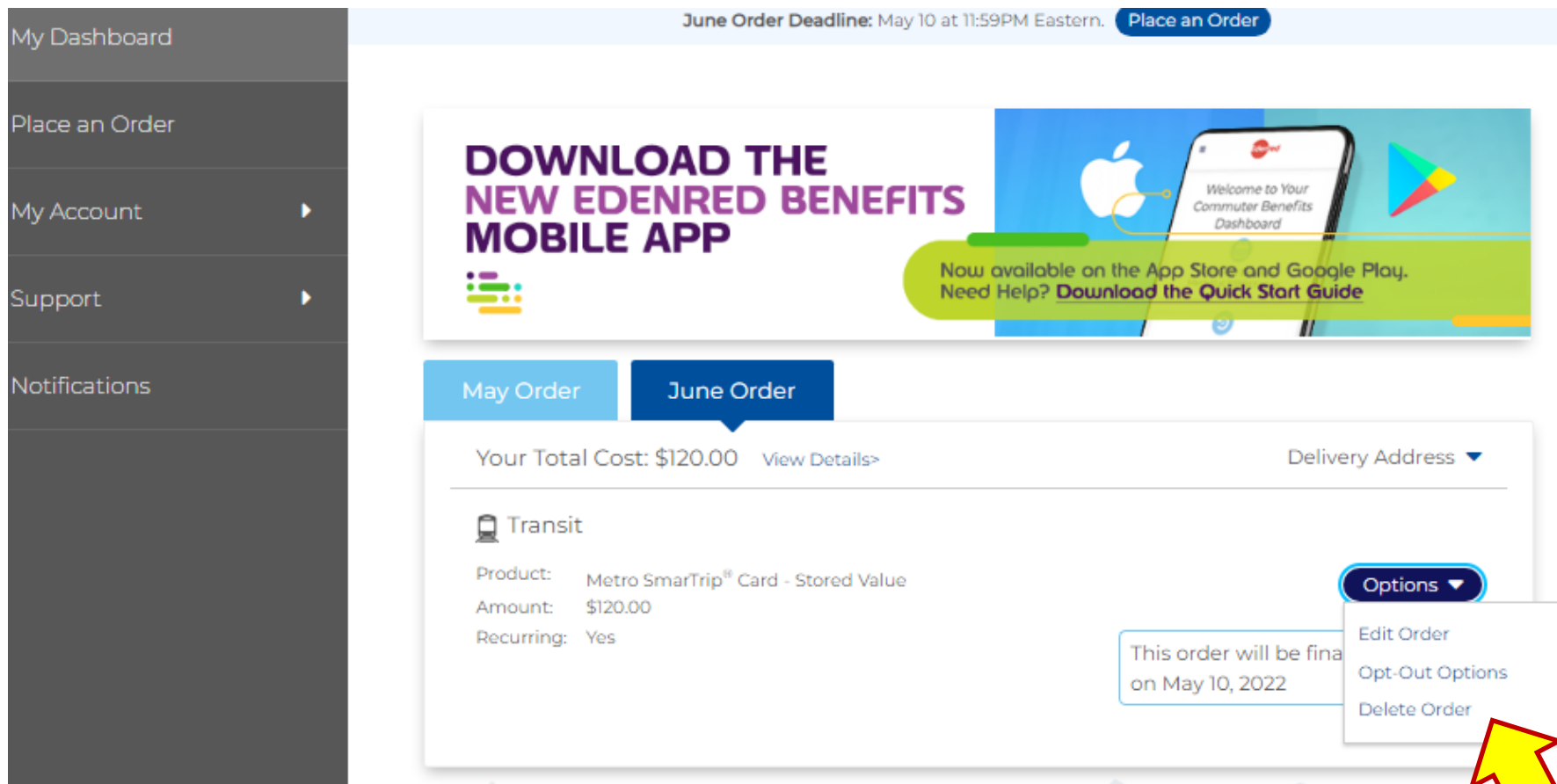
Order Summary

	Transit
Product Amount:	\$200.00
Subsidy amount:	\$0.00
Pre-tax contribution:	\$200.00
Order Total:	\$200.00

 ☐ I have read and agree to the [terms of service](#).

Place Order

On your dashboard choose Options to Edit or Delete an order.



The screenshot displays the 'My Commuter Connect' dashboard. On the left is a dark sidebar with navigation links: 'My Dashboard', 'Place an Order', 'My Account', 'Support', and 'Notifications'. The main content area has a header with a 'June Order Deadline: May 10 at 11:59PM Eastern.' and a 'Place an Order' button. Below this is a banner for the 'NEW EDENRED BENEFITS MOBILE APP'. The 'June Order' tab is selected, showing a 'Your Total Cost: \$120.00' and a 'View Details>' link. The order details for 'Transit' are listed: 'Product: Metro SmarTrip® Card - Stored Value', 'Amount: \$120.00', and 'Recurring: Yes'. An 'Options' dropdown menu is open, showing 'Edit Order', 'Opt-Out Options', and 'Delete Order'. A yellow arrow points to the 'Delete Order' option. A callout box states 'This order will be finalized on May 10, 2022'.

My Dashboard

Place an Order

My Account

Support

Notifications


June Order Deadline: May 10 at 11:59PM Eastern. [Place an Order](#)

DOWNLOAD THE NEW EDENRED BENEFITS MOBILE APP

Now available on the App Store and Google Play. Need Help? [Download the Quick Start Guide](#)

May Order **June Order**

Your Total Cost: \$120.00 [View Details>](#) Delivery Address ▾

 Transit

Product: Metro SmarTrip® Card - Stored Value
Amount: \$120.00
Recurring: Yes

[Options ▾](#)

- Edit Order
- Opt-Out Options
- Delete Order

This order will be finalized on May 10, 2022

Order History, Benefit Overview and My Profile

My Dashboard

Place an Order

My Account

Order History

Benefit Overview

My Profile

Reimbursement

Support

Notifications

Welcome to Commuter Benefits!

Here is a snapshot of how your benefits work.
You can always find this information under My Account > Benefit Overview.



Place your orders by the 10th of January for February benefits.



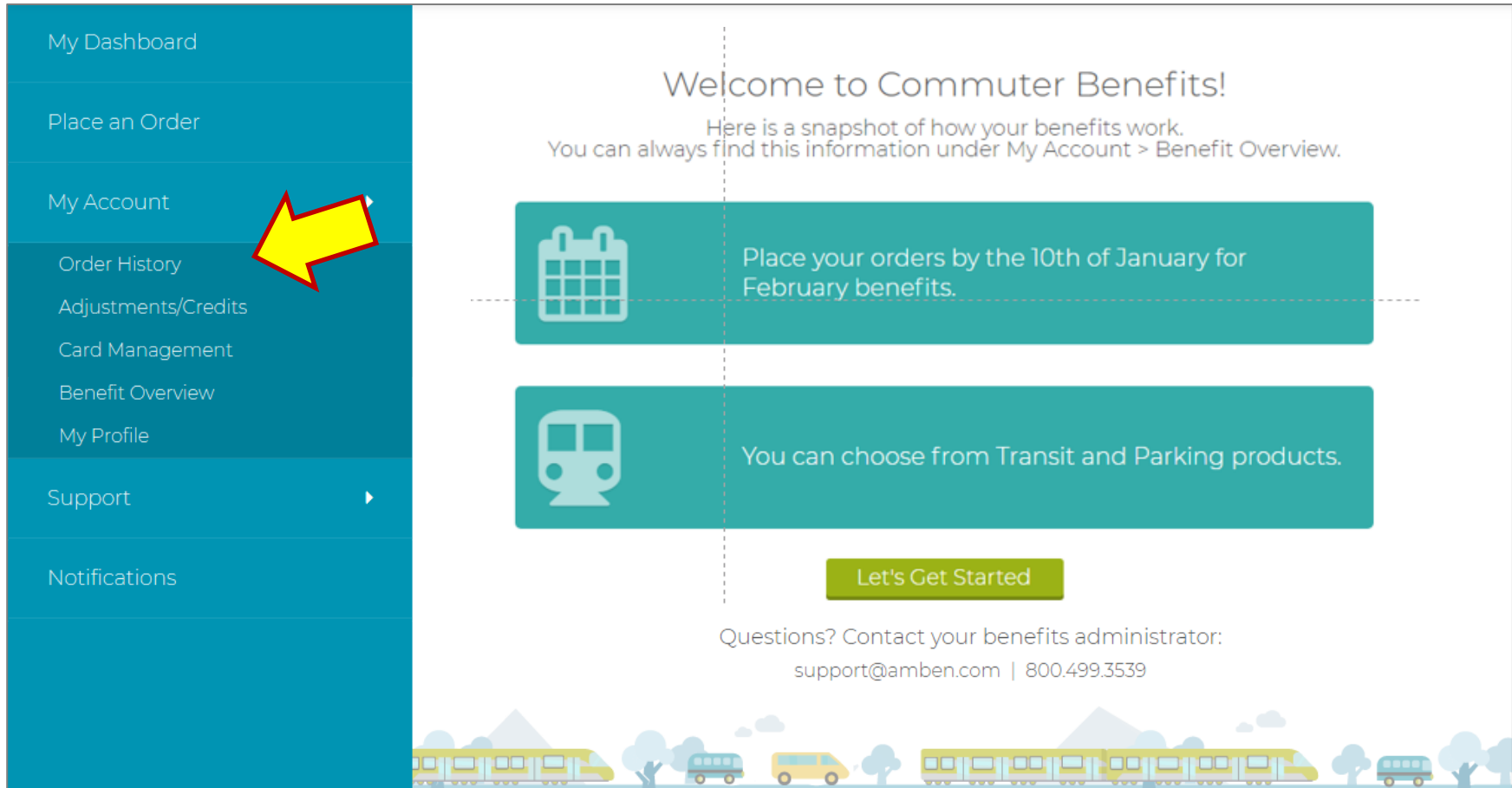
You can choose from Transit and Parking products.

Let's Get Started

Questions? Contact your benefits administrator:
support@amben.com | 800.499.3539



If you order the Commuter Check Card, more information is available.



My Dashboard

Place an Order

My Account

Order History

Adjustments/Credits

Card Management

Benefit Overview


My Profile


Support

Notifications

Welcome to Commuter Benefits!

Here is a snapshot of how your benefits work.
You can always find this information under My Account > Benefit Overview.

 Place your orders by the 10th of January for February benefits.

 You can choose from Transit and Parking products.

[Let's Get Started](#)

Questions? Contact your benefits administrator:
support@amben.com | 800.499.3539

Order History, Benefit Overview and My Profile

My Dashboard

Place an Order

My Account

Order History

Adjustments/Credits

Card Management

Benefit Overview

My Profile

Support

Notifications

Order History

Show me orders from Last 6 Months ▼

[Order History Letter >](#)

August 2018

Order Total: \$200.00 [Details>](#)



Transit

Reference #

Product	Qty	Status	Price
Commuter Check Prepaid Mastercard®	1	Fulfilled	\$200.00

[Card Details](#)

[Report Lost](#)

[Order Details](#)

July 2018

Order Total: \$200.00 [Details>](#)



Transit

Reference #

Product	Qty	Status	Price
Commuter Check Prepaid Mastercard®	1	Fulfilled	\$200.00

[Card Details](#)

[Report Lost](#)

[Order Details](#)

In this case employee received credits.

My Dashboard

Place an Order

My Account ▶

Order History

Adjustments/Credits

Card Management

Benefit Overview

My Profile

Support ▶

Notifications

Adjustments/Credits

Adjustments/Credit History

Amount	Benefit Type	Tax Type	Date Created	Description	Status
-\$126.85	Transit	Pre-tax	02/01/17	Participant credit loaded by TPA in to spend down pre-tax spending account balance.	Applied to order
\$0.00	Parking	Pre-tax	02/01/17	Participant credit loaded by TPA in to spend down pre-tax spending account balance.	Not Applied
\$126.85	Transit		06/03/17	Credit/Debit applied	Applied to order



Sign-up for Text messages, install the SmartCommuter Mobile App [Learn More](#)

My Dashboard

Place an Order

My Account ▶

Order History

Adjustments/Credits

Card Management

Benefit Overview

My Profile

Support ▶

Notifications

Card Management

On Demand Texting

✓ Your mobile phone number has been verified.

If you change your mind, you can always [unsubscribe](#) from future texts.

*Standard text messaging and/or data rates from your wireless service provider may apply.

SmartCommuter Mobile App

Download our mobile app to view your monthly Commuter Benefit orders, manage your account settings and report a lost or stolen card.



Your Current Card

Commuter Check Prepaid Mastercard®

-8899

Expiration Date:	Jun 13, 2020	Status:	Active
Date Mailed:	Jun 16, 2017	Transit Balance:	\$207.45
Date Activated:	Jun 27, 2017	Parking Balance:	\$0.00

[Lost/Stolen Card](#)

[Transaction history](#) ▼

**View
Transaction
History**

Please note that each card transaction has an **AUTHORIZATION**, and then it settles as a **MC PURCHASE**

My Profile
Support
Notifications

Your Current Card

Commuter Check Prepaid Mastercard® -8899

Expiration Date: Jun 13, 2020 Status: Active
Date Mailed: Jun 16, 2017 Transit Balance: \$207.45
Date Activated: Jun 27, 2017 Parking Balance: \$0.00

Lost/Stolen Card

Transaction history ▾

Date	Description	Reason	Amount
Sep 1, 2018	MC PURCHASE		\$2.75
Aug 30, 2018	MC PURCHASE		\$40.00
Aug 30, 2018	MC AUTHORIZATION		\$2.75
Aug 29, 2018	MC AUTHORIZATION		\$40.00
Aug 17, 2018	MC PURCHASE		\$40.00
Aug 16, 2018	MC AUTHORIZATION		\$40.00
Aug 3, 2018	MC PURCHASE		\$40.00
Aug 2, 2018	MC AUTHORIZATION		\$40.00
Jul 23, 2018	MC PURCHASE		\$60.00
Jul 20, 2018	MC AUTHORIZATION		\$60.00

« Previous
1
2
3
4
5
...
8
Next »

Download Transactions

Download Excel Format

Update your **Contact Information, Delivery Address & Office Address.**
The **Token** is used for your Mobile App registration.

My Dashboard

Place an Order

My Account ▶

Order History

Adjustments/Credits

Card Management

Benefit Overview

My Profile

Support ▶

Notifications

My Profile

Note: Changes made will only affect your commuter benefits profile.



Contact Information



Delivery Address



Office Address



Token



Mobile Company Code: 0000

Mobile App Security Token: Download our app to generate your token.



Security Settings



Security Settings: Here you will find your 4 Digit card activation code.

My Dashboard

Place an Order

My Account ▶

Order History

Adjustments/Credits

Card Management

Benefit Overview

My Profile

Support ▶

Notifications

My Profile

Note: Changes made will only affect your commuter benefits profile.

Contact Information

Delivery Address

Office Address

Token

Security Settings

4 Digit Activation Code

XXXX

Required for card activation.

Date of Birth

11/14/2008

Used to verify your identity when you call customer support.

Cancel

Save Changes

Contact Us if you have any questions about placing your order or issues with your existing order.

My Dashboard

Place an Order

My Account ▶

Support ▶

Contact Us

FAQ's

Notifications

Have a Question? We're Here to Help!



Call
800-499-3539



Email
support@amben.com



Frequently Asked Questions
Browse our FAQ's to quickly find answers to your questions.

